



Disclaimer (A group form must be completed and returned before participating in Omega activities)

I confirm that I have provided all medical information regarding participants so that Omega staff are informed of any allergies/conditions/needs that participants have and for participating children I will provide all medication they require.

I have gained permission from parents/guardians of any participants under the age of 18 to take part in activities provided by Omega Outdoor Adventure Ltd.

I understand that while Omega outdoor adventure have the appropriate procedures in place to reduce risks as much as possible, adventurous activities have an inherent risk and Omega Outdoor Adventure cannot accept responsibility for any injury/death/illness incurred, this includes but is not limited to COVID-19.

I give permission for all participants to receive first aid from any/all of the Omega qualified first aiders whilst participating in Omega activities and I understand that participants or parents/guardians of under 18's are responsible for any follow up treatment from the GP and/or hospital that may be required.

I understand that the Omega team will do all that is possible to ensure participants belongings are safe however, ultimately participants are responsible for their own belongings and Omega Outdoor Adventure cannot accept responsibility for any loss or damage. We suggest that expensive/precious items are left at home and that participants only bring what is needed.

I understand that all participants must follow the instructions given by the Omega staff and that if they do not they may be removed from activities and/or asked to leave without refund.

In the case of emergency Omega staff will do everything possible to contact the next of kin so that they can make the appropriate medical decisions for participants. In extreme circumstances where medical treatment is required without delay and it has been impossible to contact those named on the booking form, I authorise the first aider and/or the staff in charge to give consent for any medical treatment on my behalf. (If you do not authorize us to give consent for medical treatment please state so on the booking form).

I understand that if any Omega Outdoor Adventure equipment is lost or damaged due to participant neglect or for any reason during hire, I am liable to pay Omega Outdoor Adventure the cost of repair or replacement.

I understand that deposits must be paid in full to confirm a booking. Deposits are non-refundable. If full payment for an event is not received by the agreed date, Omega reserve the right to cancel the booking without notice. Any cancellations are to be made by email to the Omega team. To postpone an event to a future date an email request must be sent no less than 72 hours before the event date. Re-booking is dependent on availability. When cancelling within 72 hours of the event date the full invoice amount will be kept by Omega Outdoor Adventure Ltd. In the case of poor weather conditions or staff illness, Omega may choose to postpone or cancel a booking at any time, Omega will endeavor to give as much notice as possible if this is the case, however that may not be possible, and a cancellation may be made by Omega on short notice at the discretion of the Director.

Omega pride themselves on providing the best experiences possible, if you are not entirely satisfied with our service, please let us know as soon as possible so that we have the opportunity to resolve it right away. Let the Omega team know as soon as possible if you have any complaints or concerns by email; info@omegaoutdooradventure.co.uk or phone; 07956860099.